

Password Reset

Step 1: Click on the "Forgot Password" in the login page.



[Forgot Password ?](#)

Step 2: In the Forgot Password screen user need to enter below details

- Username
- Date of Birth (Need to be match with our database)
- Phone Number

***All the above fields are mandatory.**



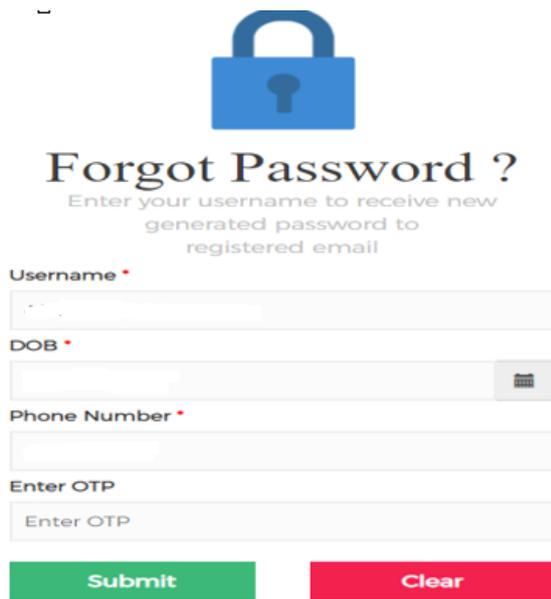
Forgot Password ?

Username *

DOB *
 

Phone Number *

Step 3: Enter OTP in the respective field

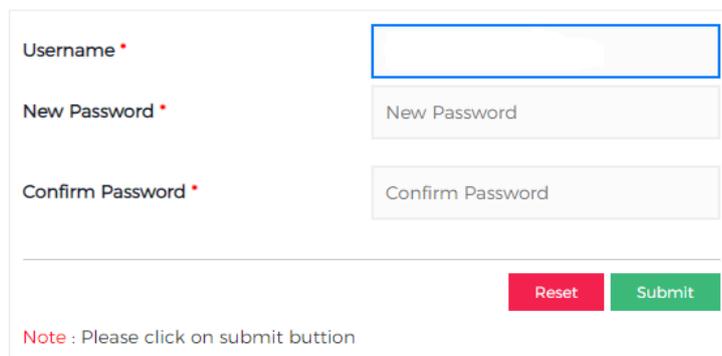


The form features a blue padlock icon at the top. Below it, the title "Forgot Password ?" is displayed in a large, dark serif font. Underneath the title, a subtitle reads "Enter your username to receive new generated password to registered email". The form contains four input fields: "Username", "DOB", "Phone Number", and "Enter OTP". Each field is followed by a red asterisk indicating a required field. At the bottom of the form, there are two buttons: a green "Submit" button and a red "Clear" button.

Step 4: Enter the password in the below screen

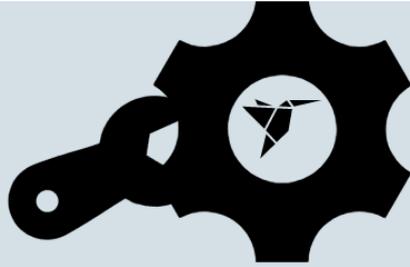
[HOME](#) / Create Password

Create Password



The form is titled "Create Password" and is enclosed in a light gray border. It contains three input fields: "Username", "New Password", and "Confirm Password", each with a red asterisk. Below the input fields, there are two buttons: a red "Reset" button and a green "Submit" button. At the bottom of the form, a note in red text reads "Note : Please click on submit button".

Step 5: Successfully changed status



Your password has been changed Successfully..!

Please click here to [Login](#)